

Monika Mahor

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Senior Product Designer with 9 years across enterprise security, AI tooling, and consumer commerce (Microsoft, Flipkart). I turn complex, high-stakes workflows into experiences people understand and ship production code when the fix needs a tool.

EXPERIENCE

 Microsoft (4 Years 5 months)

- **Senior Product Designer - Purview**

Mar 2026 - Present

 - **Reduced content review time from 1 week to instant** by designing and shipping a **RAG-powered Figma plugin** (TypeScript, Azure, Entra ID) **adopted by 80% of the Security UX team** and maintained in production.
 - Championed AI adoption across the design org **trained 200+ designers** on GitHub Copilot, MCP servers, and internal AI tooling.
 - Designed Purview's AI-readiness experience, surfacing redundant, obsolete and trivial (ROT) data with policy recommendations the entry point for enterprises preparing their data estate for AI.
 - Extended Purview DSPM so security teams see enterprise data risk and recommended actions in one view, consolidating a workflow previously spread across multiple tools.
- **Product Designer 2 - Purview & Defender**

Mar 2022 - Feb 2026

 - Helped organizations cut SharePoint storage costs **by up to 75%** by designing a seamless retention experience that moves inactive content to archive storage across enterprise tenants.
 - **Reduced time-to-action to ~20 min** on critical enterprise threats by designing Guided Response a two-sided experience connecting Microsoft security analysts and customer SOC teams around contextual investigations and actionable tasks, **Validated with 8 SOC analysts; recommended actions matched their own incident playbooks.**
 - **Earned 3rd place in Security Hackathon** by building ROT detection agent that helped organizations identify redundant, obsolete, and trivial data, improving AI knowledge quality .

 Flipkart (1Year 7 months)

Aug 2020 - Mar 2022

Product Designer 2 - Product Details Page & Shopping Funnel

- Redesigned Value Added Services (warranty, protection, installation) on the product page, improving discoverability of post-purchase services and increasing attachment rate.
- **Drove +1% conversion uplift at Flipkart scale** by introducing product highlights within the image gallery, surfacing key specifications where customers made purchase decisions.
- Simplified Flipkart's multi-step checkout into a single-page experience, reducing friction across one of the platform's highest abandonment points.

 BetterPlace (1 Year)

Jul 2019 - Jul 2020

Product Designer - Job application app & Attendance Management system

- **Reduced absenteeism by 62%** by redesigning attendance experiences for distributed workforces enabling the sales team to drive 5X customer adoption.
- Established BetterPlace's first design system, creating a unified design language across web and mobile products serving **4M+ workers**.

 Media.net (2 Years)

Jun 2017 - Jun 2019

Visual Designer - Native advertising

Designed native advertising for the world's 2nd largest contextual ad network (Yahoo Bing Network), serving thousands of publisher sites globally.

SKILLS AND TOOLS

Enterprise UX | Mobile/ App UX | User Research | Figma | VSCode/ Claude | AI Prototyping | AI Native Building | AI agents

EDUCATION

B.Tech and M.Tech (IPG 2012-2017)

Atal Bihari Vajpayee Indian Institute of Information Technology, Gwalior | (CGPA: 7.05/10)